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To whom it may concern:

We are writing this letter to recommend the services that involve the utilization of a software system, JointMan, and the incredible team behind this software. We went live with the Discus Analytics, JointMan, using an interface from our EMR in March of this year. The JointMan software is a comprehensive tool that helps our Rheumatologists provide efficient and comprehensive patient care. The software provides a modality for not only monitoring the effectiveness of their treatment regimen but also features to track the timing and frequency of flare ups.

The company is responsive and takes all of our questions and concerns to heart. Every concern we have brought to their attention have been met with immediate action by the company, even going so far as to rewrite functionality and have it in place within days. One of the concerns that they immediately addressed was adding a header on every ChartNote page to meet our corporate documentation needs; they had it redesigned and in production within 14 days.

We strongly recommend the services and staff behind Discus Analytics. This company provides a feeling of commitment for one common cause of high, quality patient care. Along with that, this company is responsive and eager to correct any issue while also directing us on ways to improve our workflows.

With Highest Regard,

Lara Foutch, Practice Manager of EARC

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